

Patient Group Newsletter

Green Lane Medical Centre, Tuebrook



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1. Surgery Matters

The surgery has a full compliment of staff. We welcome back Dr Bird who is returning on 1st October from Maternity Leave.

2. Aortic Aneurysm clinic

An Aortic Aneurysm clinic will be held here at the surgery on 25th October. This will be for men aged over 65years. Invites will be sent to all eligible patients.

3. Missed Appointments

The last three months of missed appointments are: -

June 2024	205 appointments
July 2024	246 appointments
August 2024	182 appointments

This totals **576** lost opportunities for patients to see doctors or attend clinic appointments and is an increase on the figures detailed in the previous Newsletter. It is very important that you keep all the appointments that you arrange. If you find you no longer need or can't make your appointment, **please cancel it**. You can do this by phoning (228 9101), or by using the **NHS App**, or the **My GP** app.

The surgery now has a policy in place to help deal with the large number of missed appointments as follows: -

If you do not attend (DNA) an appointment and have not cancelled (see above), you will be sent a text or a letter about this

Following 3 DNA's you will be sent a letter asking you to come in and discuss the matter with the Practice Manager/GP Partner. Depending upon what is discussed at this meeting, you may be removed from the surgery list and then have to register with another practice. You will be given 28 days to do this before being removed from this practice list. Eleven patients are already going through this process.

The 3 DNAs could run consecutively or over a 12-month period.

4. New Members

We are always looking for new members for our Patient Participation Group (PPG). Currently it involves attending a meeting once every three months. These are normally held at 12.30p.m. on a Wednesday afternoon. They run for approximately one hour.

Your role would be to -

7. Contribute views and give advice to the practice on how to communicate and engage with the patients the practice service.
8. Have an opportunity to share their opinions on proposed changes to the way that the practice works or provides additional services
9. Highlight any healthcare issues / priorities or concerns within the local community that they feel are relevant to the work of the practice.
10. Be asked to play a part in the public engagement activities carried out by the practice for example by manning a stall at a local community gala.
11. Use their skills to help in the work of the PPG and practice for example by using their IT skills to help design a poster.

You must also agree to maintain confidentiality and abide by the terms of reference.

To register your interest, please contact the surgery and give your name etc to the Practice Manager.

Our next meeting is 9th January 2025 at 12.30p.m.

4. Activities at the Old Library
[The Old Library](#)

THE OLD LIBRARY

Monday	10am-12pm, Knit & Natter (£2) 1pm-3pm, Art For All (£2) 4:30pm-5:30pm, Kids Yoga	 
Tuesday	10am-11am, Beginners Yoga 1pm-3pm, Beginners Sewing (subject to availability) 1pm-3:30pm, Family History 3pm-4pm, Creative Writers (£2) 5pm-6pm, Dance Fit	 
Wednesday	11:30am-12:30am, FREE Tea & Coffee morning 2pm-3pm, FREE Shared Reading 5:15pm-6:15pm, Adult Dance Class	 
Thursday	10am-1pm, Story Box 2pm-3pm Liverpool History 3:45pm-4:30pm Maths Tutoring 4:45pm-5:30pm Maths Tutoring 5pm-6pm, Guitar Lessons (£5) 7pm Food Cycle FREE Community meal	







THE OLD LIBRARY
GREENLANE, L13 7EB

Call Us: 0151 254 1394
Email: community@tol.org.uk

 @listerstepstol
 www.tol.org.uk

THE OLD LIBRARY

Friday

10am-11am, Baby Yoga and Wellbeing

11am-1pm, Free Lunch Club

12pm-1pm, Liverpool History

We also have Quiz Night, Bingo or Family Fun Nights. Ask Reception for more detail

Saturday

Café open from 10am-2pm

Afternoon Tea- £12.50 per head

Upcoming Events

5th October- Volunteer Morning (12pm-1pm)

19th October- Burner Band Concert

20th October- Vintage Market

26th October- Halloween Party

We are always looking for new volunteers to help us out. We can turn you into a skilled barista, providing you with the training you need to spruce up your CV. You will receive customer service training that will allow you to interact with our community in a confident and professional manner.

You can be trained on the bar, in event work and even book organising. We have something for everyone!

Contact community@tol.org.uk for more information!



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6. Tuebrook Hope Centre

WELCOME TO
TUEBROOK HOPE CENTRE
OUR CURRENT ACTIVITIES



TUESDAY, WEDNESDAY AND THURSDAYS
OLDER NEIGHBOURS CLUBS REFRESHMENTS 12:00 - 1:00
FOLLOWED BY BINGO TILL 2.30

MONDAY

9.30-10.45	YOGA
1.30-3.30	ART CLUB (FOR INFORMAL SKETCHING PAINTING)
4:00-6:00	JUNIOR YOUTH CLUB

TUESDAY

4:00-6:00	MODERN DANCE CLASSES (FOR DIFFERENT AGE GROUPS)
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WEDNESDAY

6.30-8.30	DRAMA GROUP FOR ADULTS
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THURSDAY

6.00-9.00	BEAVERS CUBS SCOUTS (DURING TERM TIMES)
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FRIDAY

1.30-3.30	CRAFT CLUB
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SATURDAY

10:00-2:00	MODERN DANCE CLASSES (FOR DIFFERENT AGE GROUPS)
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For more information contact
tuebrookhope@hotmail.co.uk